

## To Whom It May Concern:

For over two years, I have known of Mr. Elliot De Castro and his company Hi-Tek Security Services, Inc. As a Commerce Bank Store Manager, I soon realized that Mr. De Castro shares the same philosophy that we implement here at this fine institution which is "convenient customer service" and "keeping our customers happy".

During the last two years, I have also noticed the integrity not only of Mr. De Castro but that of his professional staff as well. As a customer, Hi-Tek Security Services, Inc has contributed to the growth of my store through significant balances and multiple account openings by his employees. In addition, Mr. De Castro has been a tremendous source of referrals and continuous to send business our way.

As an individual, I can assure you that Mr. De Castro is a man of his words and ALWAYS keeps his promises. In my business line, I meet different kinds of people every day but none like Mr. De Castro. I have also had the opportunity to meet some of his staff and you can instantly see their professionalism. Personally, I feel intimidated by their presence and the way they conduct themselves. I truly believe that this type of image is definitely the type of security that we need here at all of our Commerce Bank stores and any of our other facilities.

In conclusion, I would support and recommend Mr. De Castro and Hi-Tek Security Services, Inc in any way shape or form and encourage you to give him the opportunity to show you what a great service they can provide not only for Commerce Bank but at any of your other facilities.

Sincerely,

Tony Bermudez

West Palm Beach Store Manager